



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: Merrow et al. ✓
Serial No. 09/945,282 ✓
Filing Date: August 31, 2001 ✓
Title: SPEECH RECOGNITION METHOD AND SYSTEM FOR DETERMINING
THE STATUS OF AN ANSWERED TELEPHONE DURING THE COURSE
OF AN OUTBOUND TELEPHONE CALL ✓
Art Unit: 2697 ✓
Examiner: Elahee, Md S ✓
Docket No. 57622-048 / ELZK-8 /

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Date: 10-15-03

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Mail Stop Non-Fee Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

REPLY TO NON-FINAL ACTION

Introductory Comments

This response is in reply to the non-final office action of April 15, 2003.

The applicants appreciate the examiner's thorough examination of the subject application and request reexamination and reconsideration of the subject application in view of the following:

- Amendments to the Specification, beginning on Page 2 of this paper;
- Amendments to the Claims, beginning on Page 3 of this paper; and
- Remarks, beginning on Page 10 of this paper.